



GOVERNMENT OF INDIA
MINISTRY OF COMMERCE
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No: 31/OPEN HOUSE MEETING/AM-18

Date: 15/11/2017

MINUTES OF THE OPEN HOUSE MEETING HELD ON 15/11/2017

The Meeting of the Open House/Trade Facilitation Committee was held in the Conference Hall of the O/o Jt.DGFT, Pune, on **15/11/2017** at 2.30. The following members of O/o Jt.DGFT, Pune, were present in the meeting:-

Sl.No.	Name	Designation
1	Shri N.V. Ravindran	Assistant Director General of Foreign Trade
2	Shri R.R. Borikar	Foreign Trade Development Officer
3	Shri C.M. Ram	Foreign Trade Development Officer
4	Smt Karma Pandey	Scientist - NIC
5	Smt Rajani Iyer	Steno-Grade.1

The following representatives from Trade were present in the meeting:

Sl.No.	Name and Designation of the person	Company's name
1	Shri Pravin Kokate	Quadrant Consumer Products LLP
2	Ms Ankita Lal	ANS International
3	Shri Shrikant Jagtap, Director	UL Automation
4	Shri Prashant Chougale, AGM	OL Systems & Controls
5	Shri Vivekanand Kakde, Accountant	Intesome Solutions P.Ltd
6	Shri Swanand Natu, Logistics Executive	Atlas Copco (I) Ltd
7	Shri Sumit Patil, Accountant	SB Ohara & Co
8	Shri Kiran D. Palkhe, Commercial	Sundeck Telecommunication
9	Shri Y.G. Ghatage, Managing Director	The Ichalkaranji Co-op Spinning Mills Ltd
10	Adv. Sanket S. Bora, Advisor	Craidlr Technologies P. Ltd
11	Shri Savrabh Arora, CS	SK Properties (Mittal Group)
12	Shri Amol, Manager	Cotmac
13	Shri Vikram, CS	Dass Ventures
14	Shri Jagdish , Engineer	Accurate Gearing
15	Shri Nilesh Badal, Asst. Manager	Magna Steyr
16	Shri Dhanraj Shah, Owner	Kohinoor Proofing Industries
17	Shri N.V. Gopal, Director	Techon Engg.P.L:td
18	Shri Mahesh, Manager	Zamil Steel
19	Shri Pradeep Kale, Asstt.Manager	Alpha Foam Ltd
20	Ms. Niharika, Sr. Sales Coordinator & Administrator	Endo Kogyo India P.Ltd
21	Shri Rahul Granopadhye, Proprietor	Aradhy Enterprises
22	Shri Ram Khamihar, Asstt.Manager	FMAS

The following points were raised by the Trade representatives attended in the meeting and its decision is given below:-

S.N.	Query	Decision
1	M/s. Quadrant Consumer Products LLP, representative raised a query regarding technical problem in IEC	NIC person informed them to do the data filling in google and logout and submit the same with digital key in internet explorer. NIC also informed them to check Internet Explorer 11 or above, From Menu bar options in Internet Explorer (IE 11.0 or above), select Tools >> Compatibility View Settings and in this dialog under Add this Website text box enter 164.100.78.104 then press Add Button and Close Button. If above steps not resolving the problem then asked them to contact@dgft, delhi as per the details provided in trade notice 12 and trade notice23(modified trade notice 13).As per the details provided in Trade notice 12,13 if issue is unresolved send mail to pune dgft [pune-dgft@nic.in] for follow-up from this office. NIC person also informed them digital key should be only for the purpose of IEC & not for any other purpose and digital key should be attached from the beginning.
2	M/s. ANS International, representative raised a query regarding technical problem in IEC modification and error facing in filing MEIS.	Regarding error in IEC modification, NIC person informed them to do the data filling in google and logout and submit the same with digital key in internet explorer. NIC also informed them to check Internet Explorer 11 or above, From Menu bar options in Internet Explorer (IE 11.0 or above), select Tools >> Compatibility View Settings and in this dialog under Add this Website text box enter 164.100.78.104 then press Add Button and Close Button. If above steps not resolving the problem then asked them to contact@dgft, delhi as per the details provided in trade notice 12 and trade notice23(modified trade notice 13).As per the details provided in Trade notice 12,13 if issue is unresolved send mail to pune dgft [pune-dgft@nic.in] for follow-up from this office. NIC person also informed them digital key should be only for the purpose of IEC & not for any other purpose and digital key should be attached from the beginning.
3	M/s. UL Automation, representative raised a query regarding guidance in the MEIS scheme	ADG asked them to go through Chapter 3 of FTP.

4	M/s. OL Systems & Controls, representative raised a query regarding guidance in duty exemption scheme.	ADG asked them to go through Chapter -4 the FTP & HBP.
5	M/s. Intesome Solutions P.Ltd, representative raised a query regarding guidance in duty scrip	ADG asked them to go through FTP & HBP for the services eligible for duty scrip and also Appendix 3B.
6	M/s. Atlas Copco (I) Ltd representative raised a query regarding their pending MEIS and MEIS licence not reflecting in Customs.	ADG gathered information from the concerned dealing hand and informed them their MEIS files are under process and regarding MEIS licence not reflecting in Customs, NIC person found that error code was 38 means their shipping bill used in other licence.
7	M/s. SB Ohara & Co, representative raised a query regarding technical problem in IEC	NIC person informed them to do the data filling in google and logout and submit the same with digital key in internet explorer. NIC also informed them to check Internet Explorer 11 or above, From Menu bar options in Internet Explorer (IE 11.0 or above), select Tools >> Compatibility View Settings and in this dialog under Add this Website text box enter 164.100.78.104 then press Add Button and Close Button. If above steps not resolving the problem then asked them to contact dgft delhi as per the details provided in trade notice 12 and trade notice23(modified trade notice 13).As per the details provided in Trade notice 12,13 if issue is unresolved send mail to pune dgft [pune-dgft@nic.in] for follow-up from this office. NIC person also informed them digital key should be only for the purpose of IEC & not for any other purpose and digital key should be attached from the beginning.
8	M/s. Sundeck Telecommunication, representative raised a query regarding their pending MEIS cases.	ADG gathered information from the concerned dealing hand and informed them clarification has called from Delhi and awaiting reply from Hqrs.
9	M/s. Ichalkaranji Co-op Spinning Mills Ltd., representative raised a query regarding their pending EPCG redemption and reply also submitted for the query raised.	ADG gathered information from the concerned dealing hand and directed the dealing hand to put-up the file immediately.
10	M/s. Craidlr Technologies P. Ltd, representative raised a query regarding technical problem in IEC	Since the representative attended was CS ADG asked them to come with the DSC owner and also asked them to raise the query in contact@dgft service and select Delhi and submit.
11	M/s. Cotmac, representative raised a query regarding their pending SEIS and advance licence.	ADG gathered information from the concerned dealing hand and regarding their SEIS, informed them clarification has called from bank and now the reply received the reply from bank and their file will get processed within 1 day and regarding advance licence

		ADG gathered information from the concerned dealing hand and informed them it is already processed and put-uo to JDG for approval.
12	M/s. Dass Ventures, representative raised a query regarding technical problem in IEC	Since the representative attended was CS ADG asked them to come with the DSC owner and also asked them to raise the query in contact@dgft service and select Delhi and submit.
13	M/s. Accurate Gearing, representative raised a query regarding their pending advance licence redemption	ADG gathered information from the concerned dealing hand and directed the dealing hand to put-up the file immediately.
14	M/s. Magna Steyr, representative raised a query regarding their pending fresh EPCG and this office query submitted reply also.	ADG asked the concerned dealing hand to process their case within a weeks' time.
15	M/s. Aradhya Enterprises, representative raised a query regarding technical problem in applying IEC	NIC person informed them to do the data filling in google and logout and submit the same with digital key in internet explorer. NIC also informed them to check Internet Explorer 11 or above, From Menu bar options in Internet Explorer (IE 11.0 or above), select Tools >> Compatibility View Settings and in this dialog under Add this Website text box enter 164.100.78.104 then press Add Button and Close Button. If above steps not resolving the problem then asked them to contact dgft delhi as per the details provided in trade notice 12 and trade notice23(modified trade notice 13).As per the details provided in Trade notice 12,13 if issue is unresolved send mail to pune dgft [pune-dgft@nic.in] for follow-up from this office. NIC person also informed them digital key should be only for the purpose of IEC & not for any other purpose and digital key should be attached from the beginning.
16	M/s. Kohinoor Proofing Industries, representative raised a query regarding recovering past IEC of the company which they misplaced.	ADG asked them to send a mail in pune-dgft@nic.in.
17	M/s. Techon Engg.P.L:td, representative raised a query regarding their pending EPCG redemption	ADG gathered information from the concerned dealing hand and directed the dealing hand to put-up the file immediately.
18	M/s. Zamil Steel, representative raised a query regarding their pending advance licence redemption and MEIS error	ADG asked them to raise a query in contact@dgft regarding MEIS error. Regarding advance licence redemption, ADG gathered information from the concerned dealing hand and informed them relevant documents are not submitted.

19	M/s. Alpha Foam Ltd, representative raised a query regarding their pending advance licence redemption	ADG gathered information from the concerned dealing hand and informed them it has already been processed.
20	M/s. Endo Kogyo India P.Ltd., representative raised a query regarding the change of address in IEC	ADG asked them to go for modification of IEC and asked them to submit online application with the help of digital key.
21	M/s. FMAS., representative raised a query regarding MEIS status shows despatched but not received the licence.	ADG asked the dealing hand to give them Speed Post number and also asked them to contact the concerned post office.
22	M/s. SK Properties (Mittal Group), representative raised a query regarding technical problem in IEC	Since the representative attended was CS ADG asked them to come with the DSC owner and also asked them to raise the query in contact@dgft service and select Delhi and submit.

The meeting ended with a Vote of thanks to the committee members and others