



**GOVERNMENT OF INDIA
MINISTRY OF COMMERCE
OFFICE OF THE JOINT DIRECTOR GENERAL OF FOREIGN TRADE,
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No: 31/OPEN HOUSE MEETING/AM-18

Date: 22/11/2017

MINUTES OF THE OPEN HOUSE MEETING HELD ON 22/11/2017

The Meeting of the Open House/Trade Facilitation Committee was held in the Conference Hall of the O/o Jt.DGFT, Pune, on **22/11/2017** at 2.30. The following members of O/o Jt.DGFT, Pune, were present in the meeting:-

Sl.No.	Name	Designation
1	Shri C.L. Hedao	Foreign Trade Development Officer
2	Smt Karma Pandey	Scientist - NIC
3	Smt Rajani Iyer	Steno-Grade.1

The following representatives from Trade were present in the meeting:

Sl.No.	Name and Designation of the person	Company's name
1	Shri Heman Parida, Asst. Manager Finance	Spicer India Pvt. Ltd
2	Shri Rupesh S. Choudhari, Junior Asstt.Finance	Pune University
3	Shri Vikramaditya Ghodeswar, Manager Business Devt.	Astraser Trading & Services P.Ltd
4	Ms Neha Gaikwad, Proprietor	GT (IPM) Solutions
5	Shri Sandip Kadam, Manager	Mega Fiber P.Ltd
6	Shri Amod Deshpande, Accountant	RABRO Specialty
7	Shri Abhijeet Tarade, Commercial	Saertex India
8	Shri Pandurang Yadav Bhagwat, Director	Grip Mechatronics
9	Shri Gautami Khabiya	Krisshidham Agro
10	Shri Amol Marathe, Accountant	Cotmac Electronics
11	Shri Shenoy & Antony, Sr. manager & Manager	Finolx Cables Ltd
12	Shri Ankita Lal, Manager – Commercial	ANS International
13	Shri Manjar Joshi	Sapience Analytical P.Ltd
14	Shri Pradeep Kale, Asstt.Manager	Alpha Foam Ltd
15	Shri Nathan, Manager	Bombay Motor House
16	Shri A.R. Shinde, Imp-Exp Executive	Accurate Gauging
17	Shri Suhas M. Kumthekar, Manager	Smart Card IT Solutions Ltd

The following points were raised by the Trade representatives attended in the meeting and its decision is given below:-

S.N.	Query	Decision
1	M/s. Spicer India Pvt. Ltd, representative raised a query regarding their pending MEIS claims	FTDO gathered information from the concerned dealing hand and informed them their cases have already been processed.
2	Pune University, representative raised a query regarding their pending SFIS and in this regard received a mail from this office	In this regard FTDO asked them to meet JDG.
3	M/s. Astraser Trading & Services P.Ltd, representative raised a query regarding their IEC rejected.	FTDO asked them to rectify the rejection and submit online by using digital key.
4	M/s. GT (IPM) Solutions, representative raised a query regarding their IEC is not reflecting in customs	NIC person asked them to raise the query in contact@dgft and select Hqrs (Delhi) and submit.
5	M/s. RABRO Specialty, representative raised a query regarding technical problem in IEC modification	NIC person informed them to do the data filling in google and logout and submit the same with digital key in internet explorer. NIC also informed them to check Internet Explorer 11 or above, From Menu bar options in Internet Explorer (IE 11.0 or above), select Tools >> Compatibility View Settings and in this dialog under Add this Website text box enter 164.100.78.104 then press Add Button and Close Button. If above steps not resolving the problem then asked them to contact@dgft at delhi as per the details provided in trade notice 12 and trade notice23(modified trade notice 13).As per the details provided in Trade notice 12,13 if issue is unresolved send mail to pune dgft [pune-dgft@nic.in] for follow-up from this office. NIC person also informed them digital key should be only for the purpose of IEC & not for any other purpose and digital key should be attached from the beginning.
6	M/s. Mega Fiber P.Ltd., representative raised a query regarding IEC PAN updation	NIC person asked them to apply for IEC modification with same wrong PAN number online with digital key.
7	M/s. Saertex India, representative raised a query regarding their pending advance licence redemption and submitted reply for query raised by this office.	FTDO gathered information from the concerned dealing hand and informed them clarification has called from Central excise by sending a letter and reply is awaited from them.

8	M/s. Grip Mechatronics, representative raised a query regarding amendment in IEC	NIC person found that they were not using DSC and NIC informed them DSC is mandatory for filing online IEC & IEC modification. NIC suggested they have to follow-up the settings etc given on dgftpune.nic.in and also shown them on their laptop even after that they were misbehaving in a very bad manner. He was shouting very badly with NIC person and His words were “what is the purpose of open house when you are not able to help us, I can get it done from any agent by paying Rs. 5000. You are mis guiding us and he was getting so angry when NIC person asked about DSC he told I do not know and he gave so many unnecessary answers and said to all the committee members that he is very professional and we are not professional and said many unwanted things.
9	M/s. Krisshidham Agro, representative raised a query regarding technical error in Pan correction.	NIC person informed them to do the data filling in google and logout and submit the same with digital key in internet explorer. NIC also informed them to check Internet Explorer 11 or above, From Menu bar options in Internet Explorer (IE 11.0 or above), select Tools >> Compatibility View Settings and in this dialog under Add this Website text box enter 164.100.78.104 then press Add Button and Close Button. If above steps not resolving the problem then asked them to contact@dgft at delhi as per the details provided in trade notice 12 and trade notice23(modified trade notice 13).As per the details provided in Trade notice 12,13 if issue is unresolved send mail to pune dgft [pune-dgft@nic.in] for follow-up from this office. NIC person also informed them digital key should be only for the purpose of IEC & not for any other purpose and digital key should be attached from the beginning.
10	M/s. Cotmac, representative raised a query regarding their pending SEIS and advance licence.	FTDO gathered information from the concerned dealing hand and informed them in their SEIS clarification has called from bank and received the reply from bank but reply was not proper so again called a reply from Bank. 2. Regarding advance licence FTDO gathered information from the concerned dealing hand and informed them it is under process.
11	M/s. Finolex Cables Ltd, representative raised a query regarding MEIS online filing payment made but payment details not appearing.	NIC person asked them to raise the query in contact@dgft and select Hqrs (Delhi) and submit.
12	M/s. ANS International, representative raised a query regarding guidance for DBK and MEIS	FTDO asked them to go through Chapter 7 for DBK and Chapter 3 for MEIS in FTP & HBP.

13	M/s. Sapience Analytical P.Ltd, representative raised a query regarding their IEC rejected.	FTDO asked them to rectify the rejection and submit online by using digital key.
14	M/s. Alpha Foam Ltd, representative raised a query regarding their pending advance licence redemption	FTDO gathered information from the concerned dealing hand and informed them it has already been processed.
15	M/s. Bombay Motor House, representative raised a query regarding shipping bill is not showing in ICE gate	NIC person asked them raise the query in Ice gate as this matter does not belongs to this office.
16	M/s. Accurate Gearing, representative raised a query regarding their pending EPCG redemption	FTDO gathered information from the concerned dealing hand and informed them it is under process.
17	M/s. Smart Card IT Solutions Ltd, representative raised a query regarding their pending EPCG amendment and reply also submitted for the query raised by this office.	FTDO gathered information from the concerned dealing hand and informed them their case has been processed already.

The meeting ended with a Vote of thanks to the committee members and others