



GOVERNMENT OF INDIA
MINISTRY OF COMMERCE
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No: 31/OPEN HOUSE MEETING/AM-18

Date: 16/08/2017

MINUTES OF THE OPEN HOUSE MEETING HELD ON 16/08/2017

The Meeting of the Open House/Trade Facilitation Committee was held in the Conference Hall of the O/o Jt.DGFT, Pune, on **16/08/2017** at 2.30. The following members of O/o Jt.DGFT, Pune, were present in the meeting:-

Sl.No.	Name	Designation
1	Shri N.V. Ravindran	Assistant Director General of Foreign Trade
2	Shri C.L. Hedaoo	Foreign Trade Development Officer
3	Shir R. R. Borikar	Foreign Trade Development Officer
4	Smt Karma Pandey	Scientist - NIC
5	Smt Rajani Iyer	Steno

The following representatives from Trade were present in the meeting:-

Sl.No.	Name and Designation of the person	Company's name
1	Shri Rahul Tiwari, Managing Partner	Gateway Partners
2	Shri Abhijeet Tarede, Senior Executive	Saertex India
3	Shri K. Tirupati Rao, Accounts	HEI Design Centre P.Ltd
4	Shri Ganesh Dasari, Commercial Manager	Sai siddha sugar equpt & Engg.Co.P.Ltd
5	Ms Sushmita Mishra, Law Student(Intern) Shri Akrito, Law Student (Intern)	NLC, BVDU, Pune NLC, BVDU, Pune
6	Shri Laxman Gaikwad, CS	SV Components
7	Shri Dipesh Soni, Senior Finance Executive	MPCS
8	Shri Atul R Patil, Owner	Arnav International Overseas
9	Ms S.V. Marathe, Director	Vaibhav Manufacturing Solutions P. Ltd
10	Shri T. Jayan & Raju Palve, Managers	John Deere
11	Shri Gaurav Tadwalkar, Senior Executive	Span Pumps P. Ltd
12	Shri Sudip Chaudhary, Group Head	TBWES

The following points were raised by the Trade representatives attended in the meeting and its decision is given below:-

S.N.	Query	Decision
1	M/s. Gateway Partners representative raised a query regarding error facing while filing modification of IEC	NIC informed them to do the modification in the browser of Google chrome and sign-out, then open in internet explorer 11 or above, and submit with digital signature. Still problem persists asked them to send a mail to Delhi in dgftedi@nic.in , jpm@nic.in , rnyadhav@nic.in , s.raja@nic.in with CC to pune-dgft@nic.in along with screen shot.
2	M/s Saertex India, representative raised a query regarding their pending advance authorization redemption	ADG gathered information from the concerned dealing hand and informed them their cases are under process
3	M/s. HEI Design Centre., representative raised a query regarding online error problem facing in IEC modification	NIC found the error that they have made payment to IEC fresh and not modification hence informed them to send a mail to Delhi in dgftedi@nic.in , jpm@nic.in , rnyadhav@nic.in , s.raja@nic.in with CC to pune-dgft@nic.in along with screen shot.
4	M/s. Sai siddha sugar equpt & Engg.Co.P.Ltd, representative raised a query regarding error facing in filing MEIS application	NIC asked them to send a mail to Delhi in dgftedi@nic.in , mayadevi@nic.in , s.raja@nic.in with CC to pune-dgft@nic.in along with screen shot.
5	M/s. SV Components, representative raised a query regarding problem facing in filing online IEC	ADG found that they are consultant and informed them to come with the client next time.
6	M/s. MPCs., representative raised a query regarding the error facing in online filing of modification of IEC because lost their mail id and mobile number.	NIC informed them mobile number and E.mail ID is mandatory to apply modification of IEC and asked them to send a mail to Delhi in this regard to dgftedi@nic.in , mayadevi@nic.in with CC to pune-dgft@nic.in along with screen shot.
7	M/s. Arnav International Overseas, representative raised a query regarding problem facing in filing online IEC with digital key.	NIC found that they are not using proper digital key hence asked them to get the digital key specific for IEC work from the vendors list given in dgftpune.nic.in still the problem not get solved, NIC informed them to check the settings, make the pop-up block off and still problem persists asked them to send a mail to Delhi in dgftedi@nic.in , jpm@nic.in , rnyadhav@nic.in , s.raja@nic.in with CC to pune-dgft@nic.in along with screen shot.

8	M/s. Vaibhav Manufacturing Solutions P Ltd., representative raised a query regarding EPCG EODC and replied for DL and again DL letter they received.	ADG asked them to submit proper reply in the counter and also to meet JDG on this matter.
9	M/s. John Deere, representative raised a query regarding their pending redemption of advance licence	ADG asked them to submit proper reply in the counter and we will look into it.
10	M/s. Span Pumps P. Ltd, representative raised a query regarding their pending FPS licenses.	ADG informed them we will look into it.
11	M/s. TBWES, representative raised a query regarding their pending redemption of advance licenses.	ADG gathered information from the concerned dealing hand and informed them their 2 cases are already processed and 2 cases are under process
12	NLC, BVDU, Pune, has raised a query regarding internship	Regarding internship facility asked them to meet JDG

The meeting ended with a Vote of thanks to the committee members and others.