



GOVERNMENT OF INDIA
MINISTRY OF COMMERCE & INDUSTRY
OFFICE OF THE JOINT DIRECTOR GENERAL OF FOREIGN TRADE
PMT COMMERCIAL COMPLEX BUILDING, C-BLOCK, SHANKARSHETH ROAD
SWARGATE, PUNE – 411037

Email: pune-dgft@nic.in

Date: 11.06.2020

Trade Notice No. 4/2020-2021

To,

All Concerned Exporters

Subject: Advisory for efficient resolution of Exporter's Queries and Issues

The office of the Joint DGFT, Pune has a dedicated official email ID (pune-dgft@nic.in) for all official communication with the Exporters. However, it is observed that Exporters, while using online mechanism, have been raising their queries and issues on the email addresses of individual officers and staff.

While this office is committed to resolve every issue raised in any manner whatsoever, such emails to individual email IDs create challenges in coordination, tracking and efficient resolution of Exporter's issues. Such challenges arise due to interim changes in work allocation of officers, their transfers and officers being on leave on some occasions.

All exporters are thus advised to raise their issues and queries on official email ID of this office i.e. pune-dgft@nic.in only. This will lead to better coordination and tracking of such issues and ultimately their efficient and faster resolution.

This is issued with the approval of the Competent Authority.

Saurabh Goyal
Assistant Director General of Foreign Trade, Pune
For Joint Director general of Foreign Trade, Pune

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